
FALL COVID-19 CATERING INFORMATION

Due to the current COVID-19 challenges, we will be offering limited menus and different levels of services for the safety of our guests and our team.

We will be following state and University health guidelines. Our team will be wearing face masks and gloves while preparing food and serving our guests.

Arrangements for catered events can be made through the Catering office located in Shippee on Rt. 195. You may contact us at (860)486-5053 or via email: catering@uconn.edu. The office hours are 8:30am - 4:30pm, Monday through Friday. We are closed on selected University holidays.

University Catering may limit their services during peak times. Preliminary menu arrangements are highly recommended as early as possible, but must be made at least fourteen (14) business days in advance for our staff to meet your needs & expectations. To ensure appropriate service preparation, all cancellations &/or changes referring to the menu, guest count & event arrangements must be finalized by twelve noon, three (3) business days prior to your event.

With so many disposable products being used during the pandemic rest assured that University Catering continues to use the EcoProduct line.

- Plates are made of sugarcane, also known as bagasse. This reclaimed fiber is strong, sturdy, and 100% renewable and compostable.
- The cutlery is made of 100% renewable resources, and is made with PLA, a plant based plastic that is compostable.
- Coffee and soup cups are made with 24% post-consumer recycled content and are certified compostable.

FREQUENTLY ASKED QUESTIONS

Why only limited levels of service and menu?

To follow CDC, state and University health guidelines, we needed to make adjustments to our options for types of service and menus offered.

Who makes the call about group sizes?

UConn has developed a committee to determine group sizes for each location.

Different levels of limited services offered for our guests.

Take-out orders for UConn offices with curbside pick-up from our Catering Facility:

- Customers will call in orders with a date and estimated time of pick-up.
- All orders must be paid by either KFS or a check.
- Customers will call the dock office 5 minutes before actual pick-up time.
- Catering staff will bring out the orders to the customer's car.
- All menu items will be individually portioned and wrapped.
- There is no coffee service available at this time.

Delivered Drop off Disposable Service:

- Catering will deliver your food and beverage to your location.
- Catering staff will sanitize the serving table where the food is to be left.
- All items being offered are to be individually wrapped.

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- Preportioned entrées, both hot and cold salads will be available.
- No service staff to serve or oversee the event.
- There is no coffee service offered unless served by our staff.
- There will be additional service fees.

Delivered Event with Service Staff:

- Our Catering Staff will deliver, set-up and serve the guests.
- Catering staff will sanitize the serving table and display a sign about proper distancing.
- Catering staff will serve your guests from behind portable Plexiglas shields.
- The guests will be served a finished plate of hot or cold foods.
- Coffee will be offered and served to guests.
- Items such as salads, desserts, and condiments will all be individually portioned and wrapped.
- Menu Types: Limited breakfast, lunch and dinners, both cold and hot.

Coming Soon

Personal to-go orders picked-up at University Catering Facility. A link will be made available at dining.
uconn.edu/university-catering/ for placing your personal food orders and paying for them online.

How bars will be set up:

- Some type of markings will be on the floor to provide proper social spacing of the guests at your event
- Plexiglas shields will be in place to provide safety for guests and staff
- Signage to remind about spacing
- No reusing of glassware at the bar. Possible plastic ware may take its place.